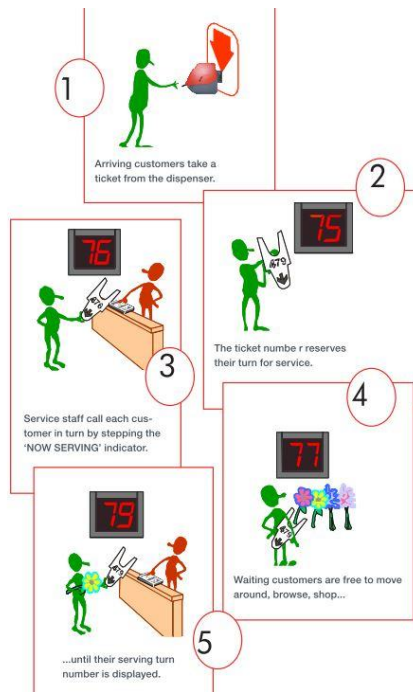# METO® TURN-O-MATIC®

Cost Effective Customer Queuing System

Customers can wait comfortably or in a retail environment continue to browse/shop without losing their turn and provides for a smoother less stressful service to customers and employees. Ideal for hospitals and clinics.

- ✓ 2 and 3 digit LED displays
- ✓ Hardwired and wireless RF +/- buttons to 'call' the next number to be served
- ✓ Multiple displays for customer viewing
- ✓ Multiple displays for additional service counters

How it works?

1. Arriving customers take a ticket from the dispenser.
2. The ticket number reserves their turn for service.
3. Service staff call each customer in turn by stepping the 'NOW SERVING' indicator.
4. Waiting customers are free to move around, browse, shop...
5. ...until their serving turn number is displayed.

Different colors of the tickets indicate different areas of in the store

Call us now to order!

More custom print labels, labelers, Merchandising Display and Shopping Convenience solutions available!
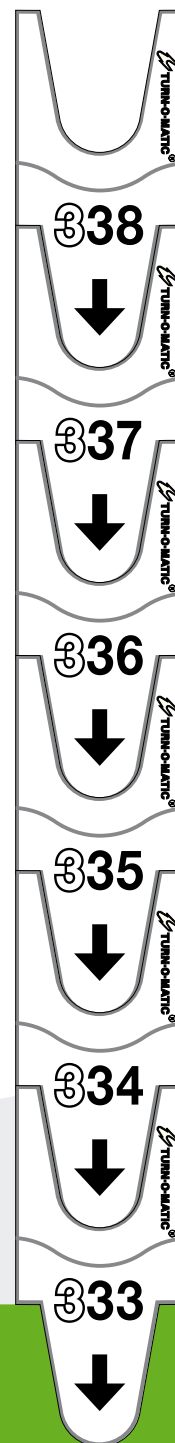
* Terms & Conditions Apply.

Reduce the length of queues and ensure fair service: With Turn-O-Matic customer flow management from METO your customers are served in turn. Studies show that customers who take a number from the system feel that they are being treated more fairly and rate the standard of service higher. The fact that they do not have to spend their time waiting at the counter leaves them feeling less stressed. Up to 88% of customers use the waiting time to shop for other items until their number appears on the display.

CUSTOMER FLOW MANAGEMENT
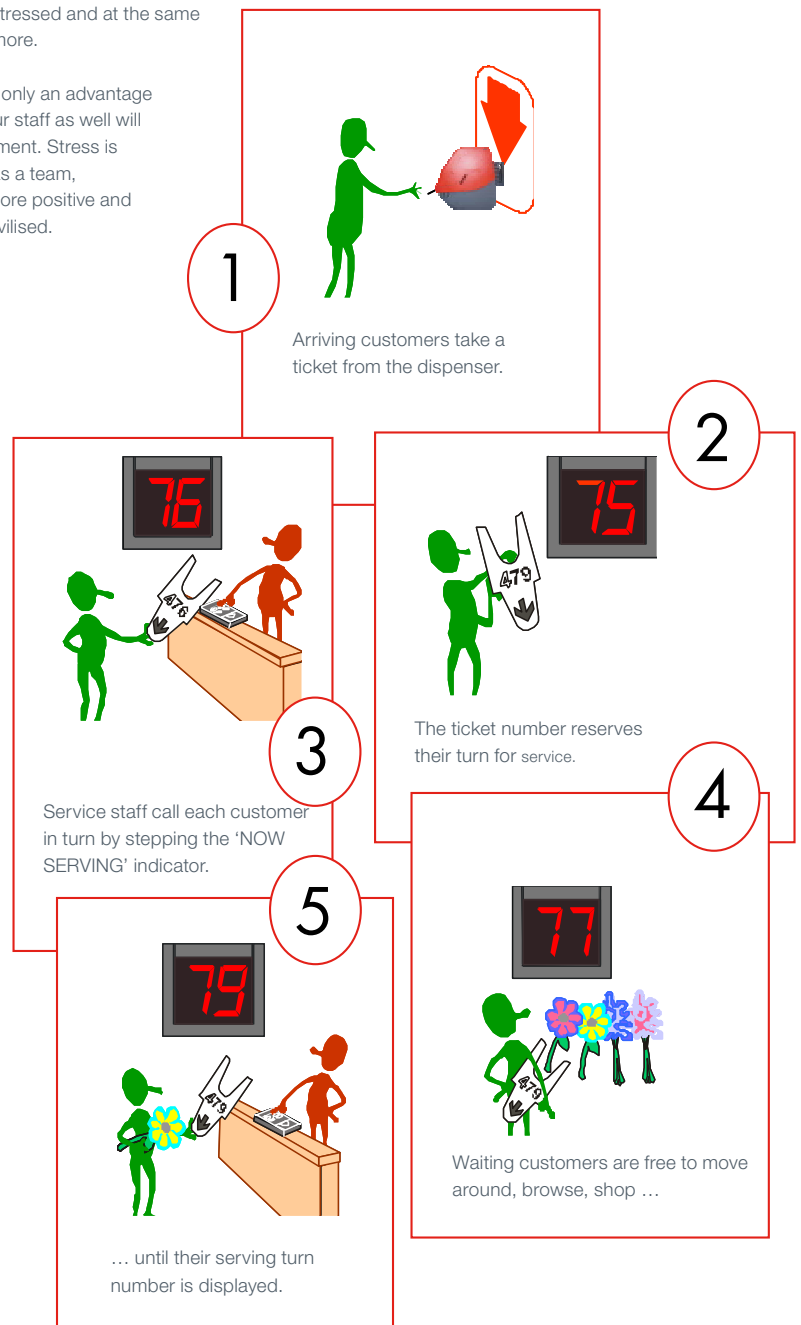
Customers remember good service

Have you ever wondered why customers return to the same places, even though they may offer the same products at a higher price?
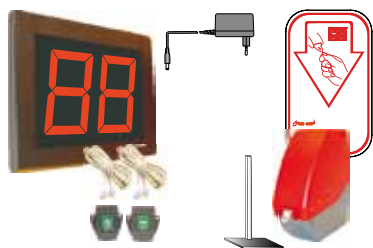
The answer is Customer Service!

Using TURN-O-MATIC® means that customers will be served in the right order but can walk around while they are waiting.

When customers are taking a number from a queing system they feel more fairly treated and they get the feeling that service is more efficient. Giving them the freedom to move makes them feel less stressed and at the same time they tend to buy more.

TURN-O-MATIC is not only an advantage to your customers. Your staff as well will benefit from the investment. Stress is reduced, work better as a team, Customer contact is more positive and customers are more civilised.

1

Arriving customers take a ticket from the dispenser.

2

The ticket number reserves their turn for service.

3

Service staff call each customer in turn by stepping the 'NOW SERVING' indicator.

4

Waiting customers are free to move around, browse, shop …

5

… until their serving turn number is displayed.

METO® A DIVISION OF *Checkpoint*

START pack S32 PB

Indicator, 2-digit red LED display with housing black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
Plug-in Push Button set (+)
Plug-in Push Button set (-)
Sign for Dispenser
Power supply cable length =   5 m (16 ½ ft)
Push Button cable length   = 10 m (33 ft)

■ Art. no.: 32828360

Unit quantity: 1

START pack S33 PB CS

Indicator, 3-digit red LED display with housing black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
Plug-in Push Button set (+)
Plug-in Push Button set (-)
Sign for Dispenser
Counter Stand for Dispenser
Power supply cable length =   5 m (16 ½ ft)
Push Button cable length   = 10 m (33 ft)
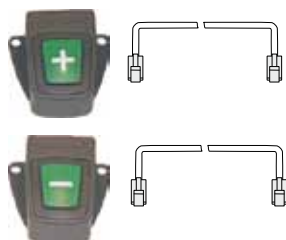
■ Art. no.: 38688360

Unit quantity: 1

START pack S323 PB CS

3 x Indicator, 2-digit red LED display with housing colour black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
2 x Plug-in Push Button set (+)
Plug-in Push Button set (-)
Sign for Dispenser
Counter Stand for Dispenser
Ceiling Bracket for 3x Indicator
Power supply cable length =   5 m (16 ½ ft)
Push Button cable length   = 10 m (33 ft)

■ Art. no.: 38778360

Unit quantity: 1

PB900 plug-in set

Push Button PB900 (+)
Plug-in push button cable - 10 m (33 ft)

■ Art. no.: 38575010 (+)
■ Art. no.: 38575020 (-)

Unit quantity: 1

START pack S32 RF CS1

Indicator with wireless receiver, 2-digit red LED display with housing black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
2 x Wireless Push Button (+ and -)
Sign for Dispenser
Counter Stand for Dispenser
Power supply cable length = 5 m (16 ½ ft)

■ Art. No.: 38338360

Unit quantity: 1

START pack S33 RF CS

Indicator with wireless receiver, 3-digit red LED display with housing black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
2 x Wireless Push Button (+ and -)
Sign for Dispenser
Counter Stand for Dispenser
Power supply cable length = 5 m (16 ½ ft)

■ Art. no.: 38738360

Unit quantity: 1

START pack S323 RF CS

3 x Indicator, 2-digit red LED display with housing black
Dispenser with top cover colour red
Tickets, 6 rolls x 4000 tickets per roll with paper colour yellow
Plug-in power supply of type (Universal)
2 x Wireless Push Button (+ and -)
Sign for Dispenser
Counter Stand for Dispenser
Ceiling Bracket for 3x Indicator
Power supply cable length = 5 m (16 ½ ft)

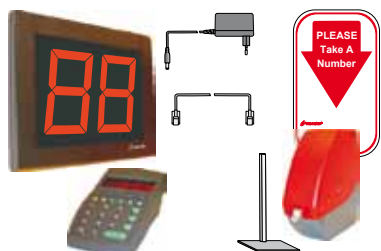■ Art. no.: 38788360

Unit quantity: 1

Wireless Push Button RFv2

Wireless Push Button on key chain
Adhesive backed Velcro strip set for optionally fixing Push Button

Max. 15 Wireless Push Buttons per S3 RF system. Wireless Push Button
codes must be copied into the RF receiver on the MASTER Indicator.

■ Art. no.: 38090250

Unit quantity: 1

START pack M32 CS

Indicator, 2-digit red LED display with housing colour (black)
Dispenser with top cover colour (red / bottom grey)
Tickets, 6 rolls x 4000 tickets per roll with paper colour (yellow)
2 x Plug-in power supply of type (universal)
Counter-top Keypad
Plug-in data cable V3 - 25 m (82 ft)
Sign for Dispenser
Counter Stand for Dispenser
Power supply cable length = 5 m (16 ½ ft).

■ Art. no.: 38388360

Unit quantity: 1

START pack M33 CS

Indicator, 3-digit red LED display with housing colour (black)
Dispenser with top cover colour (red / bottom grey)
Tickets, 6 rolls x 4000 tickets per roll with paper colour (yellow)
2x Plug-in power supply of type (universal)
Counter-top Keypad
Plug-in data cable V3 - 25m (82 ft)
Sign for Dispenser
Counter Stand for Dispenser
Power supply cable length = 5 m (16 ½ ft).

■ Art. no.: 38888360

Unit quantity: 1

Foot Pack, Floor Stand FS902

Foot with floor pads, 485 mm diameter, steel
with silver grey metallic enamel finish
Sign Holder for A4 size sign, steel with silver grey metallic enamel finish
Sign for Dispenser
Includes hardware and tools for assembling Floor Stand

■ Art. no.: 39490100
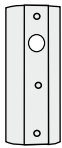
Unit quantity: 1

Telescope Pack, Floor Stand FS902

Outer telescope tube, 35 mm diameter x 1140 mm
long, steel with silver grey enamel finish
Inner telescope tube, 30 mm diameter x 1150 long, steel with silver grey
enamel finish
Telescope collar, 49 mm diameter x 125 mm, anodised aluminium

■ Art. no.: 39490200

Unit quantity: 1

Collar for D900A3 Dispenser

For mounting sign holder at a lower height when
indicators are mounted at the top of the FS902
49 mm diameter x 125 mm, anodised Aluminium

■ Art. no.: 39491000
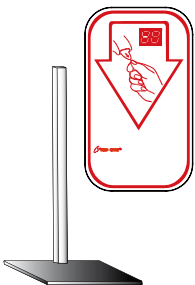
Unit quantity: 1

Collar for Sign Holder

For mounting sign holder at a lower height when
indicators are mounted at the top of the FS902
49 mm diameter x 125 mm, anodised aluminium
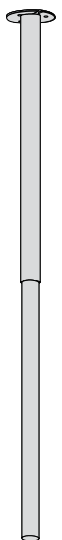
■ Art. no.: 39491100

Unit quantity: 1

Counter Stand pack

Dispenser Counter Stand with self-adhesive tape on
underside of foot plus holes for optional screw mounting
Sign for Dispenser
Includes mounting hardware for attaching dispenser
For manual dispenser only, not for use with automatic dispenser D900A3!

■ Art. no.: 39497600

Unit quantity: 1

Ceiling Bracket CB902

Steel with silver grey enamel finish
Includes tools and hardware for mounting 2 indicators (2 or 3 digit)
Includes expander plugs and bolts for ceiling mounting
(Mounted length 640 – 1000 mm, adjustable in 105 mm increments)

■ Art. no.: 39490300

Unit quantity: 1

Ceiling Bracket CB902 Extended

Steel with silver grey enamel finish
Includes CB902 extension
Includes tools and hardware for mounting 2 indicators (2 or 3 digit)
Includes expander plugs and bolts for ceiling mounting
(Mounted length 1100 – 1500 mm, adjustable in 105 mm increments)

■ Art. no.: 39490400
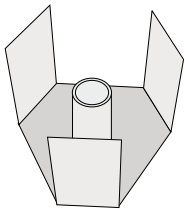
Unit quantity: 1

CB902 Extension

Steel with silver grey enamel finish
Includes tools and hardware for mounting to ceiling bracket
(Extends CB902 length 480 mm per extension)

■ Art. no.: 39490410

Unit quantity: 1

Mounting set, 3x Indicators

Steel with silver grey enamel finish
Includes tools and hardware for mounting 3 Indicators (2 or 3 digit)
(For mounting 3 indicators on Ceiling Bracket CB902 or at the top of the
Floor Stand FS902)

■ Art. no.: 39491200

Unit quantity: 1

Dispenser D900

Dispenser for T90 tickets
Size (w x h x d), 88 x 250 x 280 mm
Material – ABS, POM
Bottom housing in dark grey with top cover red
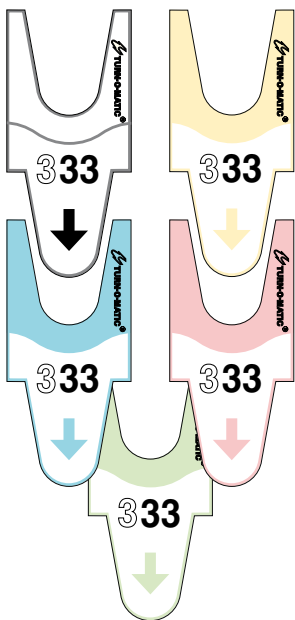Includes mounting screws and plugs

■ Art. no.: 39509030

Unit quantity: 1

Products for system extension available on request.

Tickets T90 3D 24K / METO Standard

Black print on ticket
3-digit black sequential numbering 000-999 four times, first digit in outline print
D900A3 sensor marking on back

- Art. no.: 39649170   white
- Art. no.: 39649160   yellow
- Art. no.: 39649150   blue
- Art. no.: 39649130   pink
- Art. no.: 39649110   green

Ticket size: 31 wide x 67 mm long

Unit quantity: 1 (carton of 6 rolls, 4000 tickets per roll)

Meto
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